



Quality Associates  
INTERNATIONAL  
South East Asia Pty Ltd

- Discover the Value -

## QAISEA Public Training Schedule February – April 2010

### Lean Six Sigma Yellow Belt

**Description:** Lean Six Sigma is a business process that allows organizations to drastically improve their bottom line by designing and monitoring everyday business activities in ways that minimize waste and resources while increasing customer satisfaction. The yellow belt participant will learn techniques to design and deploy an enterprise-wide Six Sigma process including tools to Define, Measure, Analyze, Improve and Control (DMAIC) processes. This course will prepare and provide the participant with prerequisites for Green and Black Belt training although not necessary. Participants and organizations requiring a project based approach to business methodology and improvement should attend this course.

**Cost:** \$720+GST per participant including online component      **Duration:** 2 Days

**Venue:** QAISEA Offices **Address:** Level 3, 480 Collins St Melbourne 3000

**Dates:**

9 & 10 March 2010

### FMEA

**Description:** FMEA teaches a disciplined method to organize potential failure modes and their effects and to establish associated resolution actions. The method applies to both products and manufacturing processes. FMEA is a primary tool to identify and prevent potential problems during conceptualisation and design of product or processes. Preventing problems will result in: faster time to market, more PD Factory throughput, higher customer satisfaction, and reduced product campaigns.

**Cost:** \$545+GST per participant      **Duration:** 2 Days

**Venue:** QAISEA Offices **Address:** Level 3, 480 Collins St Melbourne 3000

**Dates:** 18 & 19 March 2010

### Introduction to Curriculum Blueprints

**Description:** This course is for course, program and curriculum developers and for those who may have input into an organisations ongoing business strategy with relation to training and education programs.

Curriculum Blueprints delivers the best of educational frameworks, quality management systems, and project management with direct links to business strategy. The introduction business curriculum course is conducted over a three days. Please go to [www.quality-one.com.au](http://www.quality-one.com.au) for further details.

**Cost:** \$1200+GST per participant      **Duration:** 3 Days

**Venue:** QAISEA Offices **Address:** Level 3, 480 Collins St Melbourne 3000

**Dates:**

8, 15 & 22 April 2010

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## Introduction to Process Mapping

**Description:** Our process mapping course explains the use of process and process maps; their value to you, your organisation, your suppliers and customers; the how, what, when, where and why of process mapping; mapping standards internal and external with the outcome of the course work based learning activities to gain confidence and display competence in process mapping and achieve instant return on investment and facilitate your own process mapping sessions. Please go to [www.quality-one.com.au](http://www.quality-one.com.au) for further details.

**Cost:** \$420+GST per participant      **Duration:** 1 Day

**Venue:** QAISEA Offices **Address:** Level 3, 480 Collins St Melbourne 3000

**Dates:**

26 March 2010

## 8D

**Description:** 8D teaches a disciplined process with methods and tools to help Product Development, Manufacturing and Process engineers to identify and solve problems. The course focuses on steps to define the problem, verify root cause and escape point, and prevent occurrence.

**Cost:** \$545+GST per participant      **Duration:** 2 Days

**Venue:** QAISEA Offices **Address:** Level 3, 480 Collins St Melbourne 3000

**Dates:** 29 & 30 March 2010

## MSA

**Description:** The Measurement Systems Analysis (MSA) workshop focuses on the basic requirements and process of measurement system analysis including Statistical Properties Of Measurement Systems, Standards, Guidelines, Selecting and Developing Test Procedures, and Procedures for Assessing Measurement Systems.

**Cost:** \$420+GST per participant      **Duration:** 1 Day

**Venue:** QAISEA Offices **Address:** Level 3, 480 Collins St Melbourne 3000

**Dates:** 9 April 2010

## SPC

**Description:** SPC training covers in detail: What is SPC?; SPC – History; Why SPC?; The 7 SPC tools; Check Sheets; Pareto Charts; Cause and Effect diagram; Control charts; Histogram; Process Capability Studies; Scatter diagram; What SPC tool(s) should you use during process improvements?; The Do's and Don'ts of an SPC implementation; How can you make SPC work for you?; How can WinSPC help with your SPC needs?

**Cost:** \$420+GST per participant      **Duration:** 1 Day

**Venue:** QAISEA Offices **Address:** Level 3, 480 Collins St Melbourne 3000

**Dates:** 16 April 2010

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