



Quality Associates
INTERNATIONAL
South East Asia Pty Ltd

- Discover the Value -

QAISEA Public Training Schedule June – August 2010

ASK ABOUT OUR CORPORATE MULTIPLE BOOKING RATES

Financial Services FMEA

Description: Financial FMEA teaches a disciplined method to organize potential failure modes and their effects on financial processes and to establish associated resolution actions. The method can be applied to all operational processes across a financial services organisation.

Cost: \$600+GST per participant **Duration:** 1 Day

Venue: QAISEA Offices **Address:** Level 3, 480 Collins St Melbourne 3000

Dates: 22 June 2010

Lean Six Sigma Yellow Belt

Description: Lean Six Sigma is a business process that allows organizations to drastically improve their bottom line by designing and monitoring everyday business activities in ways that minimize waste and resources while increasing customer satisfaction. The yellow belt participant will learn techniques to design and deploy an enterprise-wide Six Sigma process including tools to Define, Measure, Analyze, Improve and Control (DMAIC) processes. This course will prepare and provide the participant with prerequisites for Green and Black Belt training although not necessary. Participants and organizations requiring a project based approach to business methodology and improvement should attend this course.

Cost: \$720+GST per participant including online component **Duration:** 2 Days

Venue: QAISEA Offices **Address:** Level 3, 480 Collins St Melbourne 3000

Dates:

23 June & 24 June 2010

Lean Six Sigma Green Belt

Description: A lean six sigma green belt program that has face to face training, online training, project management help, access to master black belt laid out in a structure that makes it possible for you to achieve project implementation outcomes, knowledge of the DMAIC business improvement process and a focus on the lean principle of waste reduction. Lean Six Sigma is a business process that allows organizations to drastically improve their bottom line by designing and monitoring everyday business activities in ways that minimize waste and resources while increasing customer satisfaction. The green belt participant will learn techniques to design and deploy an enterprise-wide Six Sigma process including tools to Define, Measure, Analyze, Improve and Control (DMAIC) processes.

Please check website for schedule details.

Cost: \$3600+GST per participant **Duration:** 9 Days

Venue: QAISEA Offices **Address:** Level 3, 480 Collins St Melbourne 3000

Dates: 29 June 2010 – 6 September 2010

Level 3, 480 Collins St.,
Melbourne, Vic., Australia 3000

ABN 80 113 671453

Ph: +61 3 8610 6984

Fax: +61 3 8456 5953

email: infosea@quality-one.com



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APQP

Description: The APQP Training workshop focuses on the five APQP phases for quality planning and the tools associated with each phase, with primary emphasis on product development. Individuals will learn that the APQP process is a fundamental method for assuring quality of the product throughout its development from concept through obsolescence.

Cost: \$630+GST per participant **Duration:** 2 Days

Venue: QAISEA Offices Address: Level 3, 480 Collins St Melbourne 3000

Dates: 14 July & 15 July 2010

Process Mapping in Healthcare

Description: This course is orientated towards the use of process maps in the Healthcare industry. Our process mapping course explains the use of process and process maps; their value to you, your organisation, your suppliers and customers; the how, what, when, where and why of process mapping; mapping standards internal and external with the outcome of the course work based learning activities to gain confidence and display competence in process mapping and achieve instant return on investment and facilitate your own process mapping sessions. Please go to www.quality-one.com.au for further details.

Cost: \$420+GST per participant **Duration:** 1 Day

Venue: QAISEA Offices Address: Level 3, 480 Collins St Melbourne 3000

Dates: 23 July 2010

Introduction to Process Mapping

Description: This course is orientated towards the use of process maps. Our process mapping course explains the use of process and process maps; their value to you, your organisation, your suppliers and customers; the how, what, when, where and why of process mapping; mapping standards internal and external with the outcome of the course work based learning activities to gain confidence and display competence in process mapping and achieve instant return on investment and facilitate your own process mapping sessions. Please go to www.quality-one.com.au for further details.

Cost: \$420+GST per participant **Duration:** 1 Day

Venue: QAISEA Offices Address: Level 3, 480 Collins St Melbourne 3000

Dates: 30 July 2010

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Melbourne, Vic., Australia 3000

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FMEA

Description: FMEA teaches a disciplined method to organize potential failure modes and their effects and to establish associated resolution actions. The method applies to both products and manufacturing processes. FMEA is a primary tool to identify and prevent potential problems during conceptualisation and design of product or processes. Preventing problems will result in: faster time to market, more PD Factory throughput, higher customer satisfaction, and reduced product campaigns.

Cost: \$630+GST per participant **Duration:** 2 Days

Venue: QAISEA Offices **Address:** Level 3, 480 Collins St Melbourne 3000

Dates: 12 & 13 August 2010

8D

Description: 8D teaches a disciplined process with methods and tools to help Product Development, Manufacturing and Process engineers to identify and solve problems. The course focuses on steps to define the problem, verify root cause and escape point, and prevent occurrence.

Cost: \$630+GST per participant **Duration:** 2 Days

Venue: QAISEA Offices **Address:** Level 3, 480 Collins St Melbourne 3000

Dates: 26 & 27 August 2010

Level 3, 480 Collins St.,
Melbourne, Vic., Australia 3000

ABN 80 113 671453

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Fax: +61 3 8456 5953

email: infosea@quality-one.com